

Extended Expanded Telehealth Benefit

Effective for visits through December 31, 2020, the Plan will cover all virtual visits provided by a Physician's office via telephone call or video chat provided by a Physician in lieu of a face to face visit in the office. Virtual visits can be for any diagnosis, it does not have to be COVID-19 related. If the virtual visit is provided by an In-Network provider (providers in either the BCBSKC Preferred Care Blue PPO or Blue Card PPO Networks), it will be at no cost to you. If the virtual visit is provided by an Out-of-Network provider (any provider NOT in the BCBSKC Preferred Care Blue PPO or Blue Card PPO Networks), it will be paid according to the Plan's standard Out-of-Network rates, including the deductible and applicable coinsurance.